

واكفيلد للرعاية والإصلاح

পরিচর্যা ও মেরামতি Wakefield (ওয়েকফিল্ড)

مراقبت و نگه‌داری ویکفیلد

Service d'entretien et de réparation de Wakefield

Care & Repair Wakefield

Care & Repair Wakefield – organizacja pomocy osobom starszym i niepełnosprawnym

ਦੇਖਭਾਲ ਅਤੇ ਮੁਰੰਮਤ ਵੇਕਫੀਲਡ

Daryeelka & Dayactirka Wakefield

نگهداشت و مرمت ویکفیلڈ



Chevin
HOUSING ASSOCIATION LTD

A Member of The Chevin Housing Group
Charitable

Care & Repair

Care & Repair Wakefield is a confidential service run by Chevin Housing Association to provide advice and assistance to older homeowners and people with disabilities of any age to carry out repairs, improvements or adaptations to their homes.

The aim of Care & Repair is to enable people to remain in their own homes in security and comfort.

Care & Repair visits you in your own home and offers:-

- ✓ Advice about repairs, improvements and adaptations.
 - ✓ Help with all types of grant application.
 - ✓ Support during and after the application as well as during and after the work has proceeded.
 - ✓ Help in finding reliable builders and obtains estimates for the work.
 - ✓ Advice on methods of paying for the work and helps you to obtain the necessary finance.
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Not all improvements and repairs qualify for a Grant from the Local Authority. If a grant is not available Care and Repair will assist you with finding the right contractor and finance for the work.

If the work that needs doing does qualify for a Grant we will process the application for you. The availability of Local Authority Grants varies from area to area and Care & Repair will advise on your eligibility for grant assistance.

Disabled facilities grants

Disabled Facilities Grants (D.F.G.) are available to enable a person with a disability person to live more independently in their own home. The grant is means tested.

All referrals for D.F.G's are made through the Adaptations Assessment Team in Wakefield who will assess your need and your grant will start to be processed from this assessment. The Adaptations Assessment Team can be contacted on Wakefield (01924) 304550.

The nature of the required works can determine whether any grant offered is subject to an assessment by a medical professional, usually an Occupational Therapist. Such things as stair lifts, level access showers and ramps are often fitted with assistance from a D.F.G.

Other available help

Help from the benefits agency

Many elderly people receive Guaranteed Credit and for those in receipt of this Credit they may be eligible for a Community Care Grant for items to enable you to remain independent. These grants are discretionary and the budget for such grants is limited.

Alternatively, a Budgeting Loan may be offered by the Department of Works and Pensions, which is interest free and has to be repaid for important items you cannot afford. All applications will be assessed by a Social Fund Officer with consideration given to all the applicant's circumstances to enable a decision to be given.

Energy efficiency grants

There are many schemes available to help home owners and tenants with upgrading their heating system, loft and cavity wall insulation. All these schemes are aimed at improving the energy efficiency of homes and are generally available to people on low incomes and/or the over 60's. To find out more information or if you are eligible for help please contact the Wakefield Energy Advice Team on 01924 305887.

Interest free loans and home appreciation

Help is available for home owners to carry out essential improvements and repairs to their property to ensure they can live in a decent home. A decent home is one that is safe, warm, weatherproof and has a reasonably modern kitchen and bathroom.

Wakefield Council recognises that some owners, particularly the elderly and most vulnerable, may not have the necessary financial resources to keep their homes decent and find it difficult to access loans through high street banks and building societies. Wakefield Council have developed, with their partners, interest free loans and equity release loans to help these vulnerable groups obtain the finances they need to carry out repairs and improvements to their homes.

These loans are available to people on low incomes and repayments are tailored to the needs of the borrower. For more information on these loans please contact Wakefield Council on 01977 722224.

How much does it cost?

Care and Repair advisory services are free and confidential. Under current Home Improvement Grant Regulations a fee is charged when using agency services which will be added to the cost of your work and your grant assistance will reflect this amount.

Independent advice

Care and Repair is there to advise and assist you but the final decision is for you to make. If you require help either telephone us on Wakefield 0845 2701088, call in or write to us at Harrison Street, Wakefield, WF1 1PS.

General information

When anyone arrives at your home always ask for proof of identity and do not let any unannounced visitors into your home. Never sign anything without first reading it. If in doubt check with the company concerned, contact Care and Repair or your local Police Officer.

Complaints

If you have a complaint about the service you receive from us please contact us for a copy of our complaints leaflet. When dealing with your complaint, we will acknowledge we have received it, investigate and let you know what went wrong and what we are doing to put things right. In the first instance please discuss the problem with the Care & Repair Manager who will do his/her best to help. You can complain to us in person, by telephone, write in, fax or e-mail us.

Care and Repair is funded by:

Chevin Housing Association Ltd

Department for Communities & Local Government

Wakefield Council

For more information about Care and Repair schemes in other areas contact:-

Foundations

Bleaklow House,
Howard Town Mills,
Glossop,
Derbyshire,
SK13 8HT

Tel: 01457 891 909

Fax: 01457 869361

We are committed to a policy of equal access to information.

If you would like this document in another language or format, or if you require the services of an interpreter, please contact us.

Arabic نحن ملتزمون بسياسة المساواة في إتاحة الوصول إلى المعلومات.

إذا أردت هذه الوثيقة بلغة أخرى أو بطريقة أخرى، أو إذا كنت بحاجة إلى خدمات مترجم، فترجو أن نقوم بالاتصال بنا.

Bengali আমরা তথ্য সমানভাবে প্রবেশাধিকারের বা সকলকে জানানোর ব্যাপারে দৃঢ় প্রতিজ্ঞ।

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান অথবা যদি আপনার একজন ইন্টারপ্রেটারের প্রয়োজন হয়, তাহলে দয়া করে আমাদের সাথে যোগাযোগ করুন।

Farsi ما متعهد هستيم به سياست دسترسى برابر به اطلاعات

اگر این مدرک را به زبانی دیگر یا در فرمتی دیگر میخواهید و یا اگر احتیاج به سرویس مترجم دارید، لطفاً با ما تماس بگیرید

Punjabi ਅਸੀਂ ਸਭਨਾਂ ਨੂੰ ਬਰਾਬਰ ਜਾਣਕਾਰੀ ਦੇਣ ਦੀ ਪਾਲਿਸੀ ਦਾ ਪਾਲਣਾ ਕਰਨ ਲਈ ਵਚਨ-ਬੱਧ ਹਾਂ।

ਜੇ ਇਹ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਜਾਂ ਜੇ ਤੁਹਾਨੂੰ ਗੱਲਬਾਤ ਸਮਝਾਉਣ ਲਈ ਕਿਸੇ ਇੰਟਰਪ੍ਰੀਟਰ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਤੁਸੀਂ ਸਾਨੂੰ ਦੱਸੋ।

Somali Waxaan ballan qaadnay siyaasadda ah in si siman loo helo wararka.

Haddii aad ku rabtid dokumentigaan luqado kale ama daabacaad kale, ama haddii aad u baahan tahay turjibaan, fadlan nala soo xiriir.

Urdu معلومات تک مساوی رسائی کی پالیسی پر ہم عمل پیرا ہیں۔

یہ دستاویز اگر آپ کو کسی دیگر زبان یا دیگر شکل میں درکار ہو، یا اگر آپ کو ترجمان کی خدمات چاہئیں تو براۓ مہربانی ہم سے رابطہ کیجئے۔

French Nous avons mis en place une politique d'égalité d'accès aux informations.

Si vous souhaitez consulter ce document dans une autre langue ou sous un autre format, ou si vous avez besoin des services d'un interprète, veuillez nous contacter.

Polish Wyznajemy zasadę równego dla wszystkich dostępu do informacji.

Jeżeli chciał(a)by Pan/i otrzymać ten dokument w innym języku czy postaci lub jeżeli potrzebuje Pan/i pośrednictwa tłumacza, prosimy o skontaktowanie się z nami.



A Member of The Chevin Housing Group
Charitable

Chevin Housing Association Ltd
Harrison Street · Wakefield · WF1 1PS

Tel: 0845 2701088

Email: enquiries@chevinha.co.uk

www.chevinha.co.uk

If you would like a copy of this information in
any other language or format please contact us.



CASSETTE



IN LARGE TYPE



BRAILLE



OR ANY OTHER
FORMAT

September 2007 version 1.



Language Line



POSITIVE ABOUT
DISABLED PEOPLE



INVESTOR IN PEOPLE



Give respect Get respect



business for neighbourhoods