

خدمة الصيانة "الناطور"

ছোট কাজে দক্ষ মানুষের পরিষেবা

خدمات سرایداری و تعمیرکاری

**Personnes offrant de nombreux petits services**

# Handy Person Service

Bezpłatne usługi naprawcze dla  
osób starszych i niepełnosprawnych

ਛੋਟੇ ਮੋਟੇ ਕੰਮ ਕਰਨ ਵਾਲੇ ਕਾਰੀਗਰਾਂ ਦੀ ਸੇਵਾ

**Adeegga Farsamo yaqaanka**

ماہر شخص کی خدمت (راہنمائی)



**Chevin**  
HOUSING ASSOCIATION LTD

A Member of The Chevin Housing Group  
Charitable

# The Handy Person Service

The Handy Person Service has been set up in partnership with Wakefield Council's Family Services Directorate and Regeneration Directorate. It will be run as part of Wakefield's Care & Repair Service which is based at Harrison Street, Wakefield. The service will be available to older and vulnerable households throughout the district.

## Aims of the service

The service is aimed at promoting people's independence and enabling them to stay in their homes in security and comfort by carrying out simple preventative maintenance measures, assisting with transfer of care from hospital and helping to reduce falls in the home.

Although it is aimed at enabling people to stay in their homes, people at risk of falling or people wanting to be discharged from hospital will be dealt with first. The Handyperson Service is a "one stop shop" to enable older and vulnerable people to have those minor maintenance jobs carried out around their home.

---

## Types of work

- ✓ Improving access to properties, e.g. building half steps or creating a simple ramp.
- ✓ Fitting window locks and door bolts.
- ✓ Fitting key safes to enable family or carers to gain access.
- ✓ Installing hand and grab rails, bath aids, toilet rails and frames.
- ✓ Minor plumbing repairs such as fixing leaking taps or making the toilet work (e.g. changing the ball valve or unblocking a drain).
- ✓ Basic joinery work, e.g. easing doors and windows.

- ✓ Fitting and servicing smoke alarms.
  - ✓ Changing fuses, light bulbs or putting new plugs on appliances.
  - ✓ Moving furniture, fixing curtain rails or tacking down carpets.
- 

## Limits of the scheme

The scheme is there to help older and vulnerable people with simple jobs around the house that they are unable to do and where they involve the smaller scale works that builders are not interested in doing.

The Handyman Service will not undertake any repairs which are the responsibility of the landlord in tenanted properties. Unfortunately, the Handyman Service is unable to carry out electrical work, gas installations, repairs to domestic appliances, redecoration works, gardening, domestic tasks or any work above 1.8 metres.

## How much does it cost?

The Handyman Service is free to older and vulnerable people but it may not be able to deal with all tasks requested.

## Other available help

For help with larger works, contractors or grants to help with adaptations or repairs advice can be obtained from:

### Care & Repair

Chevin Housing  
Association Ltd,  
Harrison Street,  
Wakefield, WF1 1PS

**T:** 0845 2701088

**F:** 01924 363595

**E:** [enquiries@chevinha.co.uk](mailto:enquiries@chevinha.co.uk)

### Adaptations Assessment Team

Wakefield Council,  
Queens Row,  
Queens Street,  
Wakefield, WF1 1DF

**T:** 01924 304550

**F:** 01924 304544

### Wakefield Council

Housing & Public  
Protection,  
Private Sector Office,  
1-3 Railway Terrace,  
Fitzwilliam,  
Pontefract, WF9 5DA

**T:** 01977 722260

**F:** 01977 722265

## How to contact us

If you want help phone  
or write to:

### The Handyperson Service Care & Repair

Chevin Housing Association Ltd,  
Harrison Street,  
Wakefield, WF1 1PS

**Tel:** 0845 2701088

**Fax:** 01924 363595

**Email:** enquiries@chevinha.co.uk

**Information about the service  
can also be obtained from:**

### Wakefield Council

Housing and Public Protection,  
Private Sector Office,  
1-3 Railway Terrace,  
Fitzwilliam,  
Pontefract, WF9 5DA

**T:** 01977 722260

**F:** 01977 722265

**E:** hsg-psectoreast@wakefield.gov.uk

### Wakefield Council

Family Services  
by contacting Social Care direct  
on 01924 303456

**E:** social\_care\_direct@wakefield.gov.uk

## I would like to receive help from the Handy Person Service:

Name:

Address:

Tel No:



A Member of The Chevin Housing Group  
Charitable

# Handy Person Service

## How to contact us

If you want help phone  
or write to:

### The Handyman Service Care & Repair

Chevin Housing Association Ltd,  
Harrison Street,  
Wakefield, WF1 1PS

**Tel:** 01924 290949

**Fax:** 01924 363595

**Email:** [enquiries@chevinha.co.uk](mailto:enquiries@chevinha.co.uk)

**Information about the service  
can also be obtained from:**

### Wakefield Council

Housing and Public Protection,  
Private Sector Office,  
1-3 Railway Terrace,  
Fitzwilliam,  
Pontefract, WF9 5DA

**T:** 01977 722260

**F:** 01977 722265

**E:** [hsg-psectoreast@wakefield.gov.uk](mailto:hsg-psectoreast@wakefield.gov.uk)

### Wakefield Council

Family Services

by contacting Social Care direct  
on 01924 303456

**E:** [social\\_care\\_direct@wakefield.gov.uk](mailto:social_care_direct@wakefield.gov.uk)

## We are committed to a policy of equal access to information.

If you would like this document in another language or format, or if you require the services of an interpreter, please contact us.

**Arabic** نحن ملتزمون بسياسة المساواة في إتاحة الوصول إلى المعلومات.

إذا أردت هذه الوثيقة بلغة أخرى أو بطريقة أخرى، أو إذا كنت بحاجة إلى خدمات مترجم، فترجو أن نقوم بالاتصال بنا.

**Bengali** আমরা তথ্য সমানভাবে প্রবেশাধিকারের বা সকলকে জানানোর ব্যাপারে দৃঢ় প্রতিজ্ঞ।

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান অথবা যদি আপনার একজন ইন্টারপ্রেটারের প্রয়োজন হয়, তাহলে দয়া করে আমাদের সাথে যোগাযোগ করুন।

**Farsi** ما متعهد هستيم به سياست دسترسى برابر به اطلاعات

اگر این مدرک را به زبانی دیگر یا در فرمتی دیگر میخواهید و یا اگر احتیاج به سرویس مترجم دارید، لطفاً با ما تماس بگیرید

**Punjabi** ਅਸੀਂ ਸਭਨਾਂ ਨੂੰ ਬਰਾਬਰ ਜਾਣਕਾਰੀ ਦੇਣ ਦੀ ਪਾਲਿਸੀ ਦਾ ਪਾਲਣ ਕਰਨ ਲਈ ਵਚਨ-ਬੱਧ ਹਾਂ।

ਜੇ ਇਹ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਜਾਂ ਜੇ ਤੁਹਾਨੂੰ ਗੱਲਬਾਤ ਸਮਝਾਉਣ ਲਈ ਕਿਸੇ ਇੰਟਰਪ੍ਰੀਟਰ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਤੁਸੀਂ ਸਾਨੂੰ ਦੱਸੋ।

**Somali** Waxaan ballan qaadnay siyaasadda ah in si siman loo helo wararka.

Haddii aad ku rabtid dokumentigaan luqado kale ama daabacaad kale, ama haddii aad u baahan tahay turjibaan, fadlan nala soo xiriir.

**Urdu** معلومات تک مساوی رسائی کی پالیسی پر ہم عمل پیرا ہیں۔

یہ دستاویز اگر آپ کو کسی دیگر زبان یا دیگر شکل میں درکار ہو، یا اگر آپ کو ترجمان کی خدمات چاہئیں تو براہ مہربانی ہم سے رابطہ کیجئے۔

**French** Nous avons mis en place une politique d'égalité d'accès aux informations.

Si vous souhaitez consulter ce document dans une autre langue ou sous un autre format, ou si vous avez besoin des services d'un interprète, veuillez nous contacter.

**Polish** Wyznajemy zasadę równego dla wszystkich dostępu do informacji.

Jeżeli chciał(a)by Pan/i otrzymać ten dokument w innym języku czy postaci lub jeżeli potrzebuje Pan/i pośrednictwa tłumacza, prosimy o skontaktowanie się z nami.



A Member of The Chevin Housing Group  
Charitable

Chevin Housing Association Ltd  
Harrison Street · Wakefield · WF1 1PS

**Tel: 0845 2701088**

Email: [enquiries@chevinha.co.uk](mailto:enquiries@chevinha.co.uk)

[www.chevinha.co.uk](http://www.chevinha.co.uk)

If you would like a copy of this information in  
any other language or format please contact us.



CASSETTE



IN LARGE TYPE



BRAILLE



OR ANY OTHER  
FORMAT

September 2007 version 1.



Language Line



POSITIVE ABOUT  
DISABLED PEOPLE



INVESTOR IN PEOPLE



Give respect Get respect



business for neighbourhoods