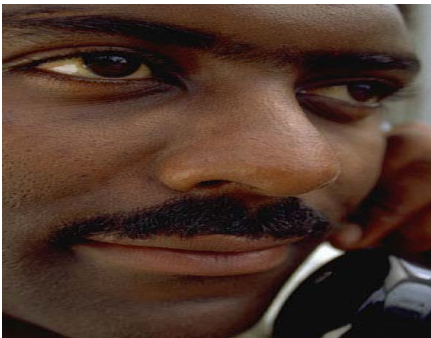




Chevin
HOUSING GROUP



Would you like to:

- help Chevin assess and improve its customer services?
- receive vouchers for working flexibly from the comfort of your own home?
- develop your market research skills?

If the answer to these questions is 'Yes', you could become a Chevin Mystery Shopper!

We are currently recruiting tenants to take part in our mystery shopping programme.

If you are selected as a mystery shopper, we will provide a FREE one-day training course that will enable you to carry out up to ten 'shops' as part of our mystery shopping project.

Make anonymous telephone calls and visits and send letters or emails to our offices, record the outcomes of your interactions with staff and in doing so help us to assess and improve our standards of customer service.

You will receive £10 worth of vouchers for each mystery shop (each one should take no more than half an hour to complete) plus all expenses paid.

Help us improve our services to you! If you are interested in becoming a mystery shopper, please contact Gill Green in confidence on:

0114 241 7714
0773 991 9161 (text or call)
g.green@chevinha.co.uk

***Make your views count!
Chevin's Mystery
Shopping Programme –
Housing in Your Hands***